

Access Utilities – Some of the services that we provide

Access Utilities (UK) Ltd was established in 2012, as a solution based consultancy. We provide bespoke services in all aspects of water treatment including, advice, design, installation and maintenance of water treatment systems for our customers Potable and Private Water Supplies. Our team has over 30 years' experience in the water treatment field and we pride ourselves in offering expert advice to our clients and customers. Here are just some of the of services that we can offer to you.

Site Surveys

Very often a simple telephone discussion is all that's required to enable us to provide the necessary advice and quotation in respect of your enquiry. However, your project may be more complex or you may simply need some practical guidance. Our site surveys include undertaking field testing of your water supply to establish the key areas for treatment. We will discuss any civil works required such as pipework routes, electrical power and socket points, drainage, space requirements for equipment and access. We can even arrange for subcontract civil work to be carried out if you prefer, enabling us to provide a turnkey contract from start to finish for your water project.

Risk Assessments

We provide a comprehensive risk assessment of your **Private Water Supply** very similar to the details that you would expect from your local authority EHO department. Our practical advice and guidance often allows clients to pre-empt and arrange specific works to reduce the risks to their water supply prior to an EHO visit.

Accredited Water Sampling

Working very closely with a major accredited laboratory, we can test your water supply and provide accredited results enabling us to advise on the necessary treatment package to ensure that your treated water supply complies with the current **Private Water Supply Regulations**. We have negotiated very favourable prices for testing and the reduced costs can be passed onto our customers.

Boreholes

We can provide a complete drilling service, including initial hydrogeology reports and then working closely with accredited drilling companies to ensure that the finished borehole will provide a sufficient yield of water for your home or business.

If you are a large volume user, we can arrange for a borehole licence. Once the borehole is completed, we will test the water supply and if required can even design, install and maintain any water treatment system needed to ensure that you borehole water supply meets with the required wholesome drinking water or process standards.

Our Unique Private Hybrid Water Supply

If you have a **Potable Water Supply** and are a large volume water user, then most likely the cost for water used at your business will be significant but you may think that you have no choice. This is not the case, **Access Utilities** can offer you our unique **Private Hybrid Water Supply** using alternative borehole water to provide significant savings in terms of water costs; we can even fix the price for your new alternative supply and improve the pressure and flow of your water. Best of all, we can **Fully Fund** the capital costs so there's absolutely no risk to you. When the supply is handed over it will meet the quality standards necessary for your business to continue to grow and we will maintain the services for the duration of our agreed contract with you.

Installation Services

Access Utilities are proud of our specialist water treatment installation team. Our engineers have an extensive knowledge within the water treatment industry, with many years of combined experience and trade backgrounds, so once we have designed the correct water treatment package for you, we will install and commission the system. Once commissioned the system will provide water storage facilities, flow rate and pressure will be tailored to your specific needs and the required water quality standards will be achieved. For drinking water applications, our systems incorporate **WRAS Approved Products** and the water will be tested by an independent accredited laboratory.

Service and Maintenance

Whether you have just purchased one of our new water treatment systems or have an existing system supplied from another water treatment company, we can offer you a **Comprehensive Service and Maintenance Package** at very competitive rates, specifically designed around your needs and required water quality. We can source every type of component regardless of who originally supplied the system and if the system has components no longer available, we will source an alternative for you. Our service back up is second to none, and if your equipment is business critical, we can provide a **24/7 Service Agreement**. Once your system has served its natural life, we offer a **“Buy Back”** scheme to effectively provide you with a discount for any new system that you purchase from us.

Water Sure Plus

Water Sure Plus is another unique product to the water treatment market provided by **Access Utilities** and covers both **Potable** water treatment systems as well as **Private Water Supply** water treatment systems for both domestic and business customers. Why worry about the cost of your next service or when a piece of your water treatment system might break down or how long an engineer will have to spend fixing your water treatment system. **Water Sure Plus** takes care of this by simply providing you with a **Fixed Price Contract** for which you set up a monthly payment. **ALL** labour costs, servicing, breakdown visits and spare or replacement parts are covered, so you know at the beginning of the contract how much your water treatment system will cost you each year to ensure that your water meets the quality standards required for you at your home or at your business.

Tank Supply, Installation and Replacement

If you need to store untreated or treated water at your home or business, we can provide you with many different types of storage tanks, whether they are for use above ground or to be buried. Tanks of all sizes, from small 50 litre loft tanks, to large 50,000 litre cylindrical, rectangular or conical tanks, we can provide just about any size. They can be manufactured in stainless steel, steel with rubber liners, of GRP construction, Polyethylene, **WRAS** approved, or just general purpose tanks. We also fit access lids, inlet/outlet connections, vermin proof vents and overflows, float devices or simple ball floats. If you need a tank then contact **Access Utilities Ltd.**

Improving water pressure and flow

Potable and Private water supplies can often suffer from low flow and pressure. Your Potable water supplier has a responsibility under the **2008 GSS Regulations** to provide you with water pressure not less than 0.7Bar in the communication pipe between the water treatment works and your water meter or stop valve. Private water supply pressure will be dictated by the natural head of the source supply or if you have a borehole, the design duty specified on your borehole pump and the water level within the borehole. Unfortunately, 0.7Bar provided by your Potable water supplier or even being available from your Private water supply isn't really sufficient pressure for modern day properties or large older properties and more importantly, flow rate requirements have not even been considered at the minimum 0.7Bar pressure. **Access Utilities** can easily improve both the flow and pressure at your home or business by installing a dedicated **Break Tank and Booster Pump Set** arrangement. Not only will the set improve flow and pressure, it will conform to the necessary category regulations and the equipment will be **WRAS** approved. We can design the system bespoke to your needs in terms of water storage, effectiveness of operation and balance pressures throughout your services. For systems with larger storage tanks we will also consider and protect you from potential bacterial contamination. If you suffer from a pressure or flow issue, please talk to us so that we can provide you with a resolution to your problem.

Equipment and Spares

Through our huge network of specialist suppliers, we can source and provide you with just about anything related or connected to water and water treatment. From simple items such as pipework and pipe fittings, valves, tanks, pressure vessels, pumps, cartridge filters, bespoke water treatment equipment, such as iron removal, and manganese reduction filters, water softeners, turbidity filters, colour reduction filters, degassing towers, de-min plant, RO plant. (The list is endless). Our buying powers allow us to pass the discounts onto you and even if we do not stock the item, we can normally supply it direct to your door within 3 days.

If water is important to you or your business, **Access Utilities** can be of service. For more information or advice, simply call us on: **08442 412 717**